# CHAMBER CONNECTIONS



#RaytownChamber90



#### MISSION STATEMENT

The Raytown Area Chamber of Commerce and Tourism supports our business community to enhance the quality of life for our citizens.

#### **RAYTOWNCHAMBER.COM**

**JULY 2020** 

#### 2020 CHAMBER CORPORATE SPONSORS











Click on logos & links for more information

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JULY MEMBERSHIP LUNCHEON
WEDNESDAY, JULY 22, 2020
KENAGY PARK
LIMITED TO THE FIRST 50 RESERVATIONS
\$10.00 PER PERSON
11:00 - 11:30 NETWORKING/REGISTRTION
11:30 - NOON BOX LUNCH/BOTTLE WATER
Noon - 1:00 PROGRAM

We will have round table discussions and reconnect with those in attendance.

#### **CLICK HERE TO MAKE A RESERVATION**

We ask those attending to be mindful of the following & the Chamber will be following all recommended Guidelines as set by Jackson County.

- If you are not feeling well, we ask that you not attend the luncheon.
- Masks may be required depending on existing guidelines.
- We ask everyone to not shake hands or hug.
- We will practice social distancing.
- We will have hand sanitizer on site.

#### **LUNCHEON RSVP POLICY**

ightharpoonup Registrations  $\it must$  be made by NOON on the Monday before luncheon.

➤ Cancellations will be accepted until 24 hours prior to the luncheon.

Cancellation after 24 hours, or No-shows will be invoiced with a \$2.00 fee added

PENDING - A.M. CONNECTIONS

JULY 21, 2020

7:30 - 8:30 A.M.

D.W. NEWCOMERS FLORAL HILLS

7003 BLUE RIDGE BLVD, KANSAS CITY, MO 64133

**CLICK HERE FOR UPDATED INFORMATION AND TO REGISTER** 

We ask those attending to be mindful of the following & the Chamber will be following all recommended Guidelines as set by Kansas City, MO.

- If you are not feeling well, we ask that you not attend the coffee.
- Masks may be required depending on existing guidelines.
- We ask everyone to not shake hands or hug.
- We will practice social distancing.
- We will have hand sanitizer on site.



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THINKRAYTOWNFIRST.COM

### Board of Directors

**Melvin Norrington,** Chair Evergy

Tamara Wheeler, Chair Elect United Consumers Credit Union

**Dr. Ryan Crider,** Secretary/Treasurer Metropolitan Community College -Longview

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Corrine Emerson-Dix Research Medical Center

**Stephen Losey** BeneFocus

Al Maddox

Cave Spring

**Linda Roberts**Raytown Lee's Summit Community
Credit Union

**Brian Ross** Edward Jones

Brian Wagler ServPro of Raytown/East KC

**Phylis Goforth**, Liaison Raytown Main Street Assoc.

**Chief Matt Mace,** Liaison Raytown Fire Protection Dist.

**Dr. Allan Markley**, Liaison Raytown Quality Schools

**Missy Wilson**, Liaison City of Raytown

Staff
Vicki Turnbow, President
president@raytownchamber.com

staff@raytownchamber.com

#### PRESIDENT'S CORNER

As I type this month's President's Corner, I can't believe the year is half over. One day I feel the year has flown by and at other times it has crept by. A lot has changed since March 13, 2020 and when I don't think I can be more surprised about something, I am. From a Chamber's standpoint, we continue to review everything over a 30 day period. It is very hard to plan face to face events. We continue to work with those members who are struggling and hope that if you are - you have reached out to see how the Chamber can help. Here are some pending dates for the upcoming months. Some are listed on the calendar and some are not.

July 21 A.M. Connections pending
July 22 Membership Luncheon

August 6 After Hours & Ribbon Cutting pending
August 26 Membership Luncheon pending
September 23 Membership Luncheon pending
October 13 Mega Office Party pending
October 17 Senior Celebration pending
October 21 Membership Luncheon pending
November 18 Membership Luncheon —pending
Remaining A.M. Connections, After-Hours and Membership Luncheons
What's On The Menu Series?

Have a safe and wonderful fourth of July!



Remember my office is always open! Vicki Turnbow, President



The Raytown Chamber will be featuring a business through a new series called "Business Spotlight Premier". If you are interested please contact Vicki today! For Chamber members the cost is only \$50 and includes the following:

#### **Business Spotlight includes:**

- A 2-4 minute video business profile (business tour and/or interview)
  - Virtual Video Premiere Marketing
  - Promotion of video on social media
     Special Members Only Bonus
  - Video will be posted on the Raytown Chamber Website
    - Access to the video file for your use



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### **MEMBER MARKET**



#### NEED A RENTAL HALL?

PARTIES ~ DANCES ~ RECEPTIONS ~ MEETINGS

#### \$100 discount with this ad!

OFFICE HOURS: Monday-Saturday 8 am-12 pm

5101 BLUE RIDGE CUTOFF 816-356-4962



Waste & Recycling Service for Home & Business



(816) 358-1211

wcawaste.com

# Market your business to more than 400 Members in the CHAMBER CONNECTIONS.

Business card, 1/4 page, 1/2 page or full page Space Available - 3 months or 1 year run All marketing may include a website link. All marketing must be prepaid.

Contact the Chamber for more information.

Your business ad here!
Contact Chamber staff before
the 15th of the month to be in
next month's
Chamber Connection!

# P EMPLOYEE BENEFITS



# EXCLUSIVE CHAMBER MEMBER INSURANCE PROGRAM

Save on group medical coverage and more with this exclusive program.

Why pay more for coverage when there are better options available to you as a Chamber member? You and your employees deserve the best insurance benefits at the best possible price. We can improve your program now – don't wait any longer. Call today!

- Savings for groups of 5 to 5,000 enrolled
- · Exclusive group medical insurance programs
- In addition to medical, discounts available on dental, vision, disability, life, critical illness, accident, and pet
- Fully insured, level funded, and self-insured composite rates
- · HSA / FSA/ COBRA Administration
- Ongoing support from your dedicated account team, access to our HR Help Desk, and compliance support
- · Online reporting and enrollment services
- · Onsite open enrollment



Kent Friend
Employee Benefits and Property &
Casualty Consultant
kfriend@bukaty.com

P: 913.777.7535 C: 816.803.7406 F: 913.345.2608













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## a Look at the Last 30 Days!



Business Spotlights for June were held at The UPS Store located at 6222 Raytown Trafficway and Edward Jones (Brian Ross) located at 11705 E. State Route 350.

You can view all the Business Spotlight videos we have done so far by clicking on the link below:

Click Here to View Business Spotlight Videos



Six year old Jackson who attends Westridge Elementary loves to draw. He draws what he thinks people would like. He had an art show in his front yard and Channel 5 did a news story on him He had a great response so he decided to host an art show at Cuento Coffee (located at Crane Brewing on June 20). I picked the heart with the hands inside it - he calls the drawing "reconciliation". Mayor Mike McDonough was also able to pick up a drawing. All proceeds from his art shows are donated to Raytown Emergency Assistance Program (REAP).







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# a Look at the Last 30 Days with Members!



**LUNCHEON SPONSORS** 













The June Virtual Luncheon meeting was hosted by six Eastern Jackson County Chambers and the guest speaker was Governor Mike Parson. There was a total of 140 reservations and each Chamber is providing a \$10 gift card back to each of their members who paid. The gift cards are for member restaurants.

Thank you to my counterparts at the other Chambers for making this luncheon go as smooth as it did (Vickie Wolgast, Tom Lesnak, Matt Baird, Kim Curtis and Lara Vermillion). A huge thank you to Sharon Kinder, Communications Manager with the Grandview Chamber for handling the Zoom Webinar from the back end.















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# Building Capital Campaign Update

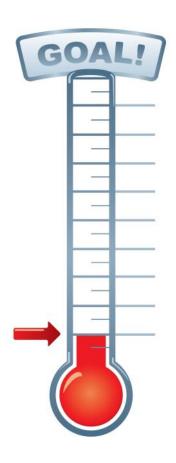
#### Raytown Chamber of Commerce Building Foundation Capital Campaign Update

Thank you to those who have sent in their pledge form and/or made a donation to the Capital Campaign, that will be used to remodel the building from the outside in. Including all pledges and donations we currently are at \$31,047. Remember all monetary donations will receive a charitable tax deduction letter from the Building Foundation. An engraved plate will be placed in the area in the hallway at the office where the first plate is located from the early 90's.

The BF continues to research various grants with regards to handicapped entrances and building remodels. If you know of a grant the BF can apply for, let Vicki know.

If you need another copy of the Capital Campaign packet, let me know.

Questions, contact Vicki Turnbow at 816-353-8500 or email her at president@raytownchamber.com



#### **Rock Island Trail Construction Photos June 2020**











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#### **CHAMBER RENEWALS**

10%. We would like to thank our members who gave 110%.

Affordable Elegance, DeeDee Stokes 2009 Block & Company, Bill Maas 2017

C & S Furnace Co., Inc. Kendall Schottel 1996 City of Raytown, Alderman Ryan Myers 2017

©Crossroads Hospice, William Swoopes 2015

First Federal Bank of Kansas City, Casi Carlton 1984

H & R Block, Alejandro Piper 2001

**a**Lutfi's Fried Fish, Loretha Hayden 2008

McCraw & Company, CPAS, P.C., Timothy McCraw 2014

Midwest Bookkeeping, Janet Downs 1982

Oturia, Jason Whitaker 2010

Planet Fitness, Kathleen Pratt 2012

Raytown Masonic Lodge, Hank Bedsaul 2011
 Sherwin Williams, Desmond O'Grady 2005

The Results Company (formerly USA800) Daniel Fisher, 1978



### Have you utilized your member benefits lately?

#### NEW CHAMBER MEMBERS

She Cares Daycare Essence Britton Home Location – Kansas City, MO 64134 816-645-3183

shecaresdaycare@yahoo.com Recruited by: Loretha Hayden

Terrace Home Health
Michael Brooks, Ronisha Coleman
4721 S. Cliff Ave, #211
Independence, MO 64055
816-441-0000

www.terracehomehealth.com mbrooks@terracehomehealth.com

Recruited by: Self

Thank you to the following Chamber member who have referred a business to us to contact about being a potential member:

Loretha Hayden, Lutfi's Fried Fish

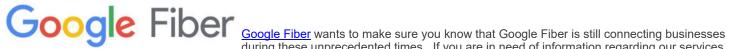


The Raytown Chamber will be having a Membership Drive from August 1 through October 1, 2020.

If you know a business, organization or individual who would like to join the Chamber please click on the JOIN image and send them the information about joining.

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## Updates From Our Members



during these unprecedented times. If you are in need of information regarding our services, or would like a bill analysis to see if there are any cost savings in switching, or would like to

know how to update your free Google Business listing to accurately reflect current services, please contact us. We are here for you! To learn more, contact Kyla Manning at kmanning@google.com or (816) 548-2023.



#### Rhonda Green

**Director of Sales** Stoney Creek Hotel & Conference Center

18011 Bass Pro Drive Independence, MO 64055 p 816/908-9609 d 816/908-9610 f 816/886-6859

w stoneycreekhotels.com



The Kansas City Mavericks have reopened their team store and team offices as of Monday, June 8. The Mavericks Top Shelf Team Store is open from I Iam-6pm Tuesday-Friday, but will remain closed Saturday-Monday until further notice.

The Mavericks and Cable Dahmer Arena are strictly adhering to federal, state, local and corporate reopening guidelines, therefore the arena remains closed to the public for all visits and/or meetings.

For ticketing information or general questions, the Mavericks front office can be reached by calling 816-252-7825.

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## Updates From Our Members



CareNow Urgent Care Raytown 9490 E, E State Rte 350 Raytown, MO 64133 Open Monday-Friday 8:00am-8:00pm, Saturday-Sunday 8:00am-7:00pm

What products/services are you offering? At CareNow Urgent Care, our family doctors and urgent care specialists are highly experienced and can treat a variety of health problems from accidental injuries to bad colds or the flu. Now with CareNow® Virtual Care, you can book a Virtual Visit and be seen by a provider from the comfort of your home. CareNow is also offering discounted sports physicals to the community at only \$20 from now until August 31 to help prepare for the summer and fall sports seasons.

How are you offering them? Curbside? By appointment? Just stop by? No appointment is necessary and walk-in patients are always welcome at CareNow® Urgent Care clinics. You can save your spot in line and reduce your lobby wait time with our Web Check-In feature at https://wci.carenow.com/#/webcheckin/

What is the best way for potential customers to get updates? Call the Raytown CareNow Clinic at 816-256-4089 or follow them on Facebook.



#### PRESCHOOL ENROLLMENT

Preschool enrollment is going on now! The Raytown School District has a variety of programs to meet the needs of our youngest learners. The District still has open seats for the FREE full-day preschool program available to all 4-year-olds in the District's attendance boundaries for the 2020 -2021 school year. If your child turns four on or before July 31, 2020, you can apply for one of our preschool seats. For more information, visit <a href="https://bit.ly/2XxbiAV">https://bit.ly/2XxbiAV</a>.



#### **CHARLIE'S CAVE SPRING EAGLE PROJECT**

Charlie Baul is a 14 year-old Life Scout in Boy Scout Troop 269, sponsored by Blue Ridge Blvd. United Methodist Church. Charlie's project was approved back in November.

As he was starting to prepare, the winter moved in and the project would have to wait for the spring thaw. During winter months, Charlie and Papa created the trail markers out of treated 4"x4"x8" posts. Each post had to be CNC engraved with cavespring.org, the individual trail name, one of four trail color disk, unique alpha-numeric marker identifier, and a recessed laser engraved 'coin' that indicated it was Charlie's Eagle Project.



Plans were made to have a couple of preparation workdays in March with installation occurring in mid-April and COVID-19 nixed that plan. Charlie utilized his family to proceed with the preparations. Finally as pandemic restrictions were starting to lift, Charlie gathered scouts from Troop 269, family, and some friends. In keeping with appropriate social distancing guidelines Charlie asked families to work together. Charlie ended up with eight family groups working to install 24 Trail Markers. 4 trails, 6 markers on each trail. Charlie invested approximately 400 man hours in this project.



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# Updates from Our Banks/Credit Unions



Arvest Bank is scheduled to open 4 of its local branches, Lee's Summit, Gladstone, Ottawa and our location at 135<sup>th</sup> and Metcalf.

All other branches will continue to conduct all business through the drive-thru. Safe Deposit appointments can be made at request.

Renee Purtee, 913-953-4325 9300 Blue Ridge Blvd. Raytown, MO 64133

Blue Ridge Bank continues to operate with our normal drive-thru banking hours of 8:30am to 6:30 pm Mon-Fri and 9:00am to Noon on Saturdays.

We are able to do all types of business through the drive-thru. Beginning June 15, the lobby will be open from 11:00am to 3:00pm Monday-Friday. We can make appointments, as well. Free online banking and mobile deposit are available to both individuals and businesses.

Paula Fats Cannon
Branch Manager | AVP
Blue Ridge Bank and Trust Co. | 6202 Raytown
Trafficway | Raytown, MO 64133
P: 816-795-4143 | F: 816-743-6755 |
pcannon@blueridgebank.net
BlueRidgeBank.com | Like us on Facebook!



#### From Tyler Evans, Banking Center Manager

As for how we are currently operating, we have our lobby and drive thru both open and are taking extra measures to try and ensure the safety of both our employees and our customers. Some of these measures include practicing social distancing and having those distances marked in our lobby, frequent hand washing and sanitization of work stations, and the use of masks as well as hard plastic dividers at our teller stations to name a few. We are committed to providing a safe area where we can still do our best to meet all of our customer's needs. If you have any other questions please feel free to reach out and look forward to meeting and working with you in the future.

Thank You,

Tyler Evans
Banking Center Manager – Central Bank of the Midwest
NMLS ID #1767487
4668 Blue Ridge Blvd. Kansas City, MO 64133
Phone 816-521-2591 x26651
centralbank.net





Ranked #17 Best Bank in America.

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# Updates from Our Banks/Credit Unions



Forbes | 2018 AMERICA'S BEST MID-SIZE EMPLOYERS We have switched to our new hours of business. We are still drive thru only, but have started making appointments for people to come in to the branch to open accounts as long as they wear a face mask.

Our new hours:

Drive Thru: Monday – Friday 8:00 am-5:30pm Saturday 9am-12pm Lobby Hours: Monday – Friday 8:30am-5:30pm Saturday 9am-12pm

Shawna Burns Assistant Vice President Branch Manager Raytown Banking Center 816-234-1979



Currently, First Federal Bank of Kansas City is operating drive thru and we have opened as a "soft open" in our lobbies. We are trying to minimize exposure, however we are taking appointments inside and allowing up to four customers in at a time for more time consuming items such as account openings, new debit cards, IRA transactions, etc.

We are sanitizing in between each customer and are allowing customer to come in with mask on but they will be greeted at the door and properly identified.

Casi Carlton

Banking Center Manager 816.595.4603 d 816.356.6400 b 9330 E. Gregory, Raytown, MO 64133

> Raytown Hy-Vee Community Financial Center 9400 E. 350 Highway Raytown, MO 64133 913-905-7000



This tech-forward location offers unique self-service options along with the personal, friendly service you've come to expect. With extended evening and weekend hours, taking care of your financial life has never been more convenient.

TuJuania Scott, Branch Manager Raytown Hy-Vee Community Financial Center w 816-412-4010 | f 816-410-2872 email- tscott@cacu.com PAGE 12 JULY 2020

# Updates from Our Banks/Credit Unions

We are currently in our 2nd week of being fully open with regular hours in both our Raytown and Lee's Summit offices. We have signs up asking people who are sick (fever, cough, shortness of breath) to not enter. We have social distancing markers on the floor and traffic flow signs up to allow social distancing while entering and leaving the building. We are also no longer requiring masks, but are allowing them if our members want to wear them. So far, so good! It's nice to see our members somewhere other than in the drive-thru.

Raytown Location: 10021 E. 66th Terr Raytown, MO 64133 816-356-0791



UMB
6252 Raytown Road
Raytown, MO 64133
816.316.2500
Customer Service 800.860.4862
Current drive-thru hours:
Monday-Friday: 9a-5p
Saturday: 9a-12p



The Lobby remains closed to the public. Services by appointment only.

The health and safety of our customers and associates is our highest priority.

For up-to-date information on the credit union's operations during the COVID-19 pandemic, please visit <a href="https://www.uccumo.com/notice-details.html">https://www.uccumo.com/notice-details.html</a>.

Here are specific operations for the credit union's Raytown office:

- Our South entrance is open, but our East entrance will be locked.
- With social distancing always in mind, we allow:
- Seven people in the teller area (five in line and two at the windows)
- Two people in the financial services offices (one per office)
- Six people in the waiting area
- Restrooms are closed to the public.

For all locations, including the credit union's Raytown office, we have the following procedures in place:

- Signage
- Required by local government
- Social distancing
- Employees
- Temperature checks
- Hygiene protocols
- Enhanced cleaning



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### Our Members in the News

The first week Loffredo Fresh Foods Delivered two semi trailers full of fresh produce and dairy including gallons of milk to the Hope Network of Raytown located at Connection Point Church Raytown. There were 2004 produce and dairy boxes, 576 gallons of milk. Along with this the Hope Network of Raytown, Graceway, The Raytown United Food Ministry, Raytown Emergency Assistance Program, Raytown Summer Lunch Program and the Raytown School District provided 830 bags of groceries and 1000 lunches. Sunday through Friday every week since March these dedicated organizations along with others provide food for those in need in Raytown. At this time they are given through drive up distributions, by appointments or taken to homes. This food assistance will continue

in different ways throughout the year.

The School District, Graceway and the Raytown United Food Ministry will conclude their summer programs at the end of June. The Raytown Summer Lunch program will continue into August. REAP and the Hope Network will provide food and other assistance year round, by appointment or with other parameters to keep everyone safe.

This 2nd week of June, we were not only given one semi of produce and dairy but a second trailer full of produce. This enabled us to give out 800 additional food boxes.

Below are people, organizations, pantries, and churches that were blessed by produce this week:

- Lee's Summit police department
- Raytown police department
- Blue Springs police department
- Pleasant Hill police department
- Raytown Fire Departments 2 locations
- Lamonte Food Pantry
- Calvary Temple Church food pantry
- Rivers Edge Church
- Reach KC
- Refuge KC
- Raytown Emergency Assistance Program
- Raytown United Food ministry
- Seed of Faith
- The River Fellowship
- Raytown Summer Lunch Program
- Raytown Christian Church
- Graceway
- Connection Point Church
- The Hope Network of Raytown
- Raytown School District
- Raytown Chamber
- Caring For Kids
- ROC Fitness Center members
- Veterans/Homeless men and women
- Cockerell & McIntosh Pediatrics-Nurses





This giant 2 day distribution gave those who have been food insufficient during this pandemic an opportunity to be a giver when they typically are unable to. Many have not had the resources to bless others and Hope Network was able to provide this opportunity for them to not only receive for themselves but to turn around and give something to another persona selflessly.

This was the real miracle and beauty of the day.

A big thank you to our community for jumping into help with this effort; over 75 volunteers helped distribute food to over 100 families. Also, thank you Loffredo Foods for donating the produce and dairy to the Hope Network of Raytown to share with our community.

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### Our Members in the News



#### RAYTOWN RESIDENTIAL RENTAL PERMIT PROGRAM

Over the course of the past three years, I have worked on legislation that my constituents have requested over-and-over again; an ordinance that holds residential rental property to the same standard as Raytown's owner-occupied and commercial property.

At first, I thought this could be achieved by petitioning our state legislators to change the laws for Fourth Class Cities, such as Raytown, so they can easily adapt their ordinances. After multiple calls to our State Senator, and no response, I took it upon myself to draft the ordinance for Raytown. In late 2019, the Board of Alderman passed this ordinance unanimously.



By Ryan Myers Ward 3 Alderman Mayor Pro-Tem City of Raytown, Missouri

The Chamber has asked that I do an article that overviews Raytown's newest major piece of legislation. The following information can also be found using the link beside **Community Development** title in the middle of the City of Raytown's website at <a href="www.raytown.mo.us">www.raytown.mo.us</a>. Applications were made available on May 1, 2020, and inspections will begin in August 2020.

#### Overview of the Program

This program applies to residential-zoned property in Raytown that is non-owner occupied. Property owners are now required to obtain a permit for residential rental property in Raytown. In order for this permit to be granted by the city, rental properties must pass a basic health and safety inspection every two years. Should a property owner reside outside of the Kansas City Metro Area, they must disclose a local property manager (agent) that can be held accountable for properties that are in violation of the new ordinance. The fee schedule for both the landlord and inspection permit is based on the number of properties owned by the landlord. All properties will be inspected by a certified property maintenance and housing inspector.

#### Information Required for Landlord Permit

- Name of property owner
- Name of property management company
- Name of local contact
- Raytown sewer clearance (bills must be paid)
- Copy of property inspection (See Property Inspection List)
- Jackson County property tax id number

#### **Property Inspection Requirements**

- Working smoke and carbon monoxide detector
- Handrails and guardrails
- Basic egress and access from the dwelling
- Working electrical service, outlets, and fixtures
- Pest extermination
- Working windows and doors, as well as screens on all openable windows and doors
- Safe and clean common areas
- Sanitary fixtures and appliances
- Display of street addresses
- Required utility connections
- · No outstanding nuisance violations

I believe that this program is a major asset to our community, as it will make Raytown cleaner, healthier, and safer. The City of Raytown and Governing Body looks forward to the implementation of this ordinance, and further questions can be addressed by myself or city staff. For more information contact Rental Regulations Division at (816) 737-6075.

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### Our Members in the News



# PSC NEWS Missouri Public Service Commission

Contact: Kevin Kelly EV-20-178 Phone: (573) 751-9300

Governor Office Building, Suite 600

#### FOR IMMEDIATE RELEASE

JUNE 25, 2020

### MEDIA REMINDER PSC To Hold Virtual Local Public Hearing

In Raytown Water Company Rate Case

JEFFERSON CITY---The Missouri Public Service Commission will hold a virtual local public hearing (via WebEx) starting at 12:15 p.m. on July 9, 2020, to give customers of the Raytown Water Company an opportunity to comment on a water rate increase case filed by the company. The local public hearing will also be streamed on the Commission's website at <a href="https://www.psc.mo.gov">www.psc.mo.gov</a>. The Commission is holding this local public hearing via WebEx due to the COVID-19 pandemic.

Customers who wish to provide comments on the record during the hearing have until 5:00 p.m. on July 2, 2020 to register at <a href="mailto:raytowncomments@psc.mo.gov">raytowncomments@psc.mo.gov</a>. Any person who requires any accommodations to participate in the hearing should contact the Public Service Commission at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

Customers who have any questions regarding the rate case may send those questions by July 14, 2020 to <a href="maytowncomments@psc.mo.gov">raytowncomments@psc.mo.gov</a>. Written comments, to be included in the case record, should be received no later than July 22, 2020. Please send those comments to <a href="maytowncomments@psc.mo.gov">raytowncomments@psc.mo.gov</a>.

You may also contact the Office of the Public Counsel, P.O. Box 2230, Jefferson City, Missouri 65102, telephone (866) 922-2959 email <a href="mailto:opcservice@opc.mo.gov">opcservice@opc.mo.gov</a> or the Missouri Public Service Commission Staff, P.O. Box 360, Jefferson City, Missouri 65102, telephone 1-800-392-4211, email <a href="mailto:pscinfo@psc.mo.gov">pscinfo@psc.mo.gov</a> with any questions or comments during the pendency of the case. The Office of the Public Counsel is a separate state agency that represents the general public in matters before the Commission.

On March 2, 2020, the Raytown Water Company filed a water rate case with the Missouri Public Service Commission seeking to increase annual water revenues by approximately \$663,333. The Raytown Water Company serves approximately 6,600 water customers in Raytown, Missouri. PAGE 16 JULY 2020

### Our Members in the News



By Southeast Enterprises staff writers.

For more than 40 years, Southeast Enterprises (SE) has been providing meaningful employment and opportunities for adults with intellectual and developmental disabilities to help them live life to the fullest. In our 38,000 square foot facility, SE provides a safe environment with well-trained staff to support the individuals we serve who deliver high quality and on-time delivery for Kansas City area customers. Located at 6701 Booth Street in Kansas City, SE associates work on a wide variety of production contracts, such as kit and product assembly, packaging, direct mail, inserting, folding, collating, labelling, and the assembly of animal and human health products as well as producing dry spice mixes.

In mid-March, Kansas City Mayor, Quinton Lucas issued a stay-at-home order that took effect on Tuesday, March 24 to slow the spread of COVID 19. Because we are a business that provides "essential services" we remained open during this time. However, our CEO, Lauren Hall, and the Southeast Enterprises Board decided to close the shop to the 150 associates with disabilities to protect their health and to be part of the solution to help flatten the curve of the virus. The remaining staff continued to work on customer contracts, providing essential products that included testing swabs used to test for the COVID virus.

After the "stay at home" order was issued, the Southeast Enterprises leadership team started brainstorming on how we could help and support our sheltering-at-home associates maintain some sense of normalcy and connection since their daily routine had been disrupted. First, we made weekly phone calls to check on everyone. We heard some great stories about families spending time together building puzzles and taking walks. We also heard stories of boredom and isolation from many whose life-giving services, such as transportation and community integration opportunities, had ceased operating. So, it was decided to start creating "Home Training Packets" that featured daily topics of exploration, self-reflection, and training activities. These activities were created to help the associates continue to learn and improve on job and life skills. Training packets were distributed through multiple channels along with videos that were created by our summer intern, Riley Cole. In addition, SE continued to pay wages to every associate during this time.

As the curve began to flatten, soon it was announced that the economy would begin to open in phases. Again, the leadership team began the hard work to develop a plan on how to bring everyone back to work safely. The Southeast Enterprises "Power-Up Task Force" got busy reorganizing the shop floor to implement the CDC, OSHA, and State guidelines, including "social distancing." SE has opened in phases too. Small clusters of associates report to work every two weeks. We felt it was necessary to give everyone time to adjust to the "new normal of Southeast." Temperatures are taken at the door and SE provides two face coverings for all personnel. Southeast is now on phase 3 and everyone is adjusting well to the changes. As always, the resiliency of the Southeast work force is impressive as they continue to grow and adapt to all that is asked of them. The future sustainability of Southeast Enterprises is bright as more businesses discover our services.

Doing business with Southeast Enterprises is about more than money. It is proudly bridging community and business with purpose and passion to help people live happy, productive lives.

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### Our Members in the News



Team: \$340 Individual: \$85

Registration fees due by 4pm, Sept 13



#### Presented by the RAYTOWN POLICE BENEFIT FUND



Enjoy 18 holes of golf w/ carts, pre-golf lunch, post-golf reception and beverages provided!



### FRIDAY, SEPT 25, 2020

Teetering Rocks Golf Course 12040 East 86th Street, KCMO

Tournament starts at NOON Check-in @ 11:00 am



#### TEAM/PLAYER REGISTRATION

| Name    | Phone | Name    | Phone             |
|---------|-------|---------|-------------------|
| Address |       | Address | 00 10 10 10 Ta Ta |
| Email   |       | Email   |                   |
| Name    | Phone | Name    | Phone             |
| Address |       | Address |                   |
| Email   |       | Email   |                   |

#### SPONSOR FORM

| HOLE SPONSOR   \$100                       | LUNCH SPONSOR   \$200                      |  |  |  |
|--|--|--|--|--|
| Sponsor name as it is to appear on signage | Sponsor name as it is to appear on signage |  |  |  |
| BEVERAGE SPONSOR   \$300                   | DINNER SPONSOR   \$400                     |  |  |  |
| Sponsor name as if is to appear on signage | Sponsor name as it is to appear on signage |  |  |  |

CHECKS PAYABLE TO: Raytown Police Benefit Fund | EMAIL FORM TO: raytowngolfbenefit@gmail.com

MAIL FORM TO: Raytown Police Benefit Fund 11715 E. 78th Street Raytown, MO 64138

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# Navigating the Road to Recovery



As the month of July begins, we are still navigating through the Phases of COVID and recovery. With the Raytown Chamber having members in all parts of the metropolitan area, we feel that sharing information is the best way to keep you informed. We do NOT want to confuse you. If you sit in the City limits of Raytown, you are

to be following the guidelines as stated per Jackson County.

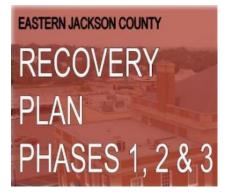
Here are some links with regards to a safe return to work and play. Remember it will take all of us doing our part. All of these links and documents are as of June 30, 2020. Make sure to check back often as this is a fluid situation with changes happening daily. Questions, contact the Chamber today.

- Stay Strong KC
- Missouri's "Show Me Strong Recovery Plan"
- Jackson County, Missouri
- Jackson County, Missouri Health Department
- City of Raytown















## JULY 2020

5909 RAYTOWN TRAFFICWAY RAYTOWN, MO 64133-3860

816-353-8500 FAX 816-353-8525 RaytownChamber.com

| SUNDAY | MONDAY | TUESDAY                                  | WEDNESDAY   | THURSDAY   | FRIDAY              | SATURDAY  |
|--------|--------|--|---|--|---------------------|-----------|
|        |        |  | I   | 2<br>Office Closed   | 3<br>Office Closed  | happy Ath |
| 5      | 6      | 7  | 8   | Zoom - Virtual<br>Chamber/BF<br>Board Meeting<br>8:00 a.m. | 10                  | 11        |
| 12     | 13     | 14                                       | Membership<br>Services<br>Meeting<br>Noon<br>(location to be<br>determined) | 16   | 17                  | 18        |
| 19     | 20     | Pending A.M. Connections at Floral Hills | July Membership<br>Luncheon<br>At Kenagy Park                               | 23<br>Office closed  | 24<br>Office closed | 25        |
| 26     | 27     | 28                                       | 29  | 30   | 31                  |           |